

Syntell's Revenue Enhancement Solutions

Revolutionising Revenue Enhancement through Traffic Fine payment

Syntell integrates a number of stand-alone technologies to enhance traffic fine revenue collection for Local and Metropolitan authorities, as well as Provincial and National Government Departments. Our suite of solutions ensures smooth enforcement, streamlined payments and effective communication, supporting compliance and optimising revenue collection across all levels.

Our Solutions

SMART Roadblocks

Syntell's SMART Roadblock solution integrates Automatic Number Plate Recognition (ANPR) technology to identify outstanding traffic violations in real-time. Connecting seamlessly with NaTIS, SAPS and back-office systems, our roadblocks allow law enforcement to:

- ✓ Identify vehicles with outstanding fines, stolen vehicle reports or expired licenses instantly.
- ✓ Serve summonses, view and serve warrants of arrest and process on-the-spot fine payments securely.
- ✓ Access real-time vehicle and driver data for efficient enforcement.
- ✓ Deploy strategic, data-driven analytics for optimal roadblock locations.

payCity (Online Payment Platform)

A secure and user-friendly platform that allows citizens to pay traffic fines:

- ✓ Accessible 24/7 with real-time updates to back-office traffic contravention management systems.
- ✓ Opportunity to white-label the payCity solution with client branding, ensuring a consistent user experience.
- ✓ Direct integration with call centres for real-time support and query resolution.



Handheld Solutions

In addition to issue fines instantly, Syntell's handheld devices empower officers to:

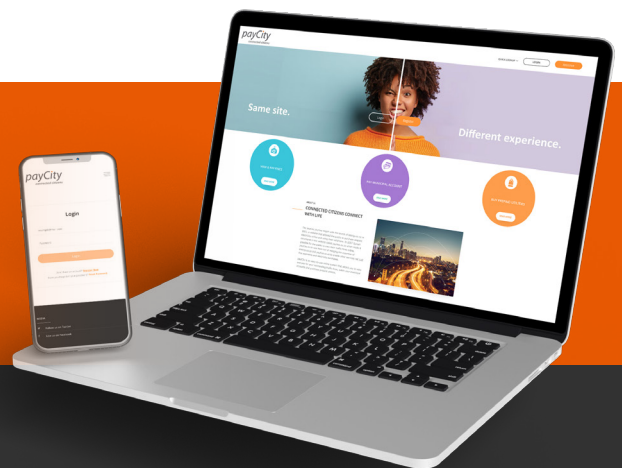
- ✓ Print QR codes for immediate mobile payments via payCity.
- ✓ Access real-time contravention data, ensuring swift and accurate enforcement.

Digital Communication and Reminders

Syntell's digital communication and reminders enhance compliance by keeping offenders informed through:

- ✓ Multi-Channel Alerts: Notifications via SMS, WhatsApp and email inform offenders of new and outstanding fines.
- ✓ Instant Payment Links: Secure links included in the notifications directing offenders to payCity allowing for quick resolution without the need for offenders to register on the platform before viewing and paying fines.
- ✓ Data-Washed Information: Ensures the right information reaches the right people, reducing administrative errors.

This value-added service encourages timely payments and minimises missed deadlines, supporting municipalities in maintaining compliance and boosting revenue collection.



Why Choose Syntell?

Syntell's technology-driven solutions not only simplify enforcement but also enhance communication with offenders, leading to faster resolutions and greater compliance. With real-time data access, instant payments and digital communication, Syntell is redefining the standard for traffic fine management.



Learn more about how Syntell is reshaping traffic fine management

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