

A high-angle, wide shot of a city skyline at sunset or sunrise. The sky is filled with soft, golden light and scattered clouds. The city below is densely packed with skyscrapers and buildings, with the Empire State Building standing out prominently in the center. The water of a harbor or bay is visible in the distance.

For futuristic, people-friendly,
sustainable built environments!

Enterprise Facility Management IWMS & CAFM Software

eFACiLiTY® redefines facility and workplace management to create futuristic, people-friendly, and sustainable built environments while addressing challenges, enhancing sustainability, and prioritizing occupant health and well-being



www.efacility.in

Who Are We?

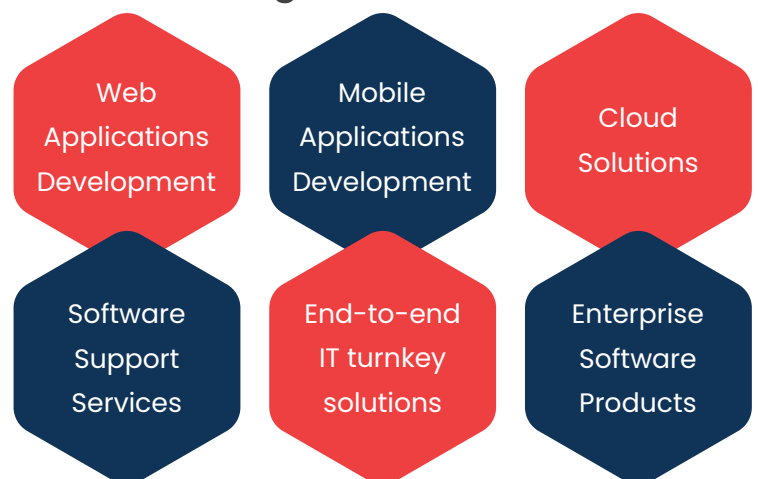
Since our establishment in 1998, we, at SIERRA, have been leaders in IT innovation. We are proud to be recognized as a Microsoft Gold Partner, with a global presence in India, Malaysia, and the USA. Our specialization lies in integrating advanced hardware with software solutions, and also excel in Automation Technologies, Enterprise and Custom Software Development, alongside Web & Mobile Applications.

We deliver mission-critical automation solutions that support business verticals like Automotive, Pharmaceutical, Fast-Moving Consumer Goods, Agrochemical, etc. We are also adept at optimizing processes in Supply Chain, Logistics, Warehousing, & Manufacturing domains. Our approach helps in transforming business operations with efficiency and innovation, embracing the future of technology where excellence meets innovation.

SIERRA Strengths



SIERRA Offerings



Awards



The World's 2nd highest ranking Green Building
(rated under USGBC's LEED NC v2009 rating system)



India's highest ranking Green Building
(rated under IGBC Green New Building rating system)



India's highest ranking WELL Platinum-certified healthy building
(rated under IWBI's WELL V2 rating system)



Declared as the winner in
Best Workplace & FM Technology
@ iNFHRA's Workplace Partner Conference & Awards



Achieved National Recognition in
India SME 100 Awards' 2023
10th Edition



One of the first few software companies globally
ISO 41001: 2018 – Certification (FMS)
@ Gabriel Registrar Certification

Overview

eFACiLiTY® Enterprise Facility Management Software is a leading solution in the IWMS/CAFM/FMS/EAM/CMMS space. It is a contemporary solution that collaborates with businesses to provide a complete perspective of facility management by integrating space, people, assets, and maintenance into a single system.

eFACiLiTY® offers an environment that provides enhanced productivity, safety, security, comfort, convenience, and cost-effective operations through seamless integration, interaction, and optimization of all functional control systems in real-time, effectively, and efficiently.

eFACiLiTY® can enrich diverse fields in which it functions and extensively helps to achieve higher customer satisfaction.



eFACiLiTY® not only integrates and simplifies the operation of facilities and building systems, but also links them to the enterprise management system allowing enterprise-wide connectivity, monitoring and reporting vital operational information.

As a result, businesses and organizations can establish a completely automated, healthier, more productive and safer environment, at lesser cost and effort.

Solution for



Airports



Business
/IT Parks



Commercial
Complexes



Residential
Complexes



Healthcare



Hospitality



Corporate
Houses

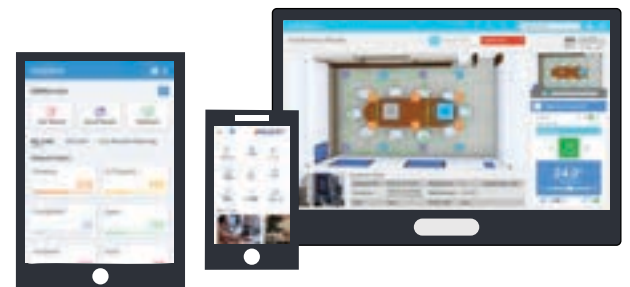
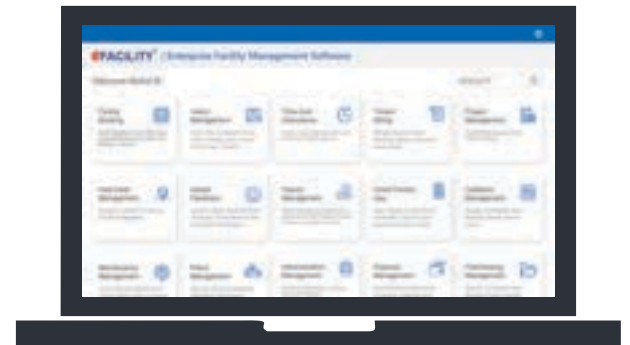


Manufacturing
Facilities



Government
Organizations

Available Platforms



On-Premise



Cloud Rental Model
SaaS Model

Enterprise Asset Management System (EAM/CMMS)

eFACiLiTY® Enterprise Asset Management System (EAM/CMMS) offers a complete and integrated solution for Asset Management, Property Management, and Computerized Maintenance Management. In addition, it enables FMs to track, maintain and monitor their assets, properties, facilities, and equipment to achieve optimum performance throughout the asset lifecycle.



Key Functions

- Asset Management
- Preventive/Corrective Maintenance
- Work Order Management
- Automated Resource Management
- Stores/Inventory Management
- Procurement Management
- Contracts & SLA Management
- Property Management & Key Management
- Asset Tracking with RFID, Barcodes, NFC, & QR Code integration
- PPM Library with in-built standard policies
- Configurable Work Order Approval Workflows
- GIS/BIM Integration
- On-screen visual display of upcoming Work Orders
- SLA breach with ageing information
- Customizable fields/forms for Assets/Work Orders
- Configurable Inspections, Audits, & Grooming Checklists
- Capture Audit Findings/Grooming Checklist Scores

Key Features

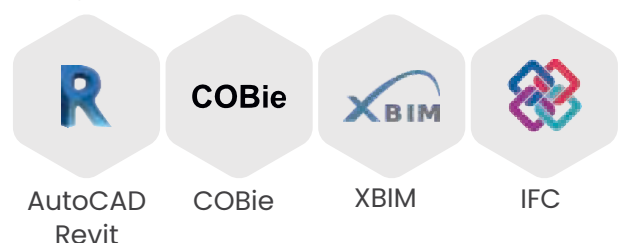
- Facilities/Equipment/Assets creation via a multilevel primary and up to 10 levels of configurable hierarchical tree
- Preventive (scheduled) Maintenance Work Orders scheduled by calendar or usage frequency
- Corrective (breakdown) Maintenance templates for fast response to common tasks
- Asset Template Designer:
 - Asset Templates, custom data created can be used for tracking asset information and creating a repository
- User Group-based Access Privileges
- Asset tracking with cost history, warranty, vendor details, technical docs & spare parts list
- Inventory tracking with vendors, costs, reorder quantities, stock location
- Employee data, department wise with labour rates

- Calendar functions view for displaying work orders
- Vendor database with contact details, purchased parts, and procurement history. The Procurement module facilitates the creation of purchase requisitions, orders, RFQs, and receipts
- View upcoming /closing work orders
- Multiple stock rooms
- Service Request Module for remote WO requests
- Store-wise masters for centralized stores managed by contractors
- Site-wise configuration introduced to set access privileges for contractors' stores & items
- Workflow definition for configurable multi-level approval in quotations
- Enhanced scheduled maintenance frequency with provision to raise WO on specific hours in a week
- Configurable WO verification process for closure
- Over 80 standard reports/dashboards
- Custom Reports created can be used to link the application menu system and set access privileges for the users
- Third-party integration for Asset/Work Order/Purchase Order and Goods Receiptal synchronization with Oracle Fusion and SAP

AI/ML Integration

- Maintenance Guru, an innovative tool in the style of ChatGPT that assists maintenance supervisors with instant corrective maintenance procedures with one-click work order generation

Building Information Modeling (BIM) Integration



Capital Project **Management**

eFACiLiTY® Capital Project module helps facility administrators and managers to track and manage multiple projects within budget. It collects and maintains project data, monitors budgets, scope, and schedules, and also offers expenditure management for vendor activities. It helps reduce schedule and cost overruns while streamlining cost accounting for projects.

- Configurable client/client groups or departments for tracking project requests
- Create work orders against capital projects
- Configure project milestones for easy traceability
- Spending pattern dashboard
- Flexible integrations with ERP & other financial applications



Pest **Control**

Efficiently handle all aspects of pest control with eFACiLiTY® Pest Control System. From scheduling inspections to tracking treatments, eFACiLiTY® streamlines the entire process. Stay on top of pest control activity, generate comprehensive reports, and implement preventive measures effortlessly. With eFACiLiTY®, you can ensure a pest-free environment, compliance with regulations, and the well-being of your facility occupants.



- Configurable pest control/capture activities
- Generate work orders for pest control/capture jobs
- Calendar view for scheduled pest control activities with email/SMS notifications
- Pest captured dashboard
- Clear and concise reports to perform audits on completed work orders & pest capture jobs

Risks and **Work Permits**

eFACiLiTY® Risks and Work Permits Management System helps to effectively manage and track several work permits. Identify potential risks, assess hazards, and control work permits in a structured and efficient manner. eFACiLiTY® offers features such as risk assessment, permit issuance and tracking, incident reporting, and real-time monitoring. It ensures compliance with safety regulations and improves overall workplace safety. It can generate permits for different tasks to minimize and mitigate hazard risks, ensuring a safe work environment for all on-site personnel.

- Configurable hazard categories & sub-categories
- Configurable risk types and categories with a user-definable risk matrix
- Configurable multi-tier work permit approvals
- Configurable risk management plans
- Work permit closures with approvals
- Tracker reports performing audits on completed work orders & risks



Key **Management**

eFACiLiTY® Key Management System is tailored for businesses tasked with overseeing a multitude of physical keys that provide access to facilities, valuable assets, sensitive equipment, and staff areas.

Streamlining this process, eFACiLiTY® empowers facility and store teams to effortlessly monitor and control key availability, and log issuances, and returns, it also provides the flexibility to customize user access restrictions for enhanced security.



Stores & Inventory Management

eFACiLiTY® Stores and Inventory Management System facilitates the storekeepers to manage their entire operations seamlessly. The system enables the store management teams in manufacturing, distribution, retail facilities, etc., to efficiently manage inventory, track items, generate purchase orders, and accurately track inventory costs & inventory levels in real time.

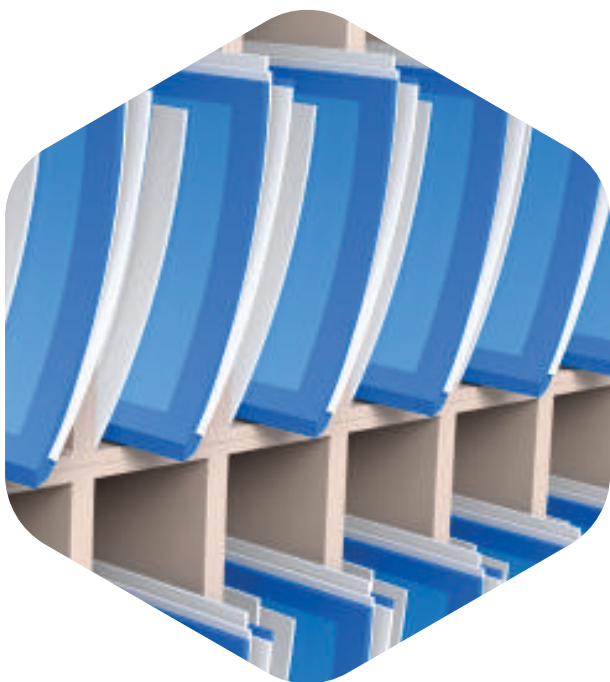
It is an easy-to-use software that can be implemented to manage all types of inventory like spare parts, consumables, tools, fuel, printing & stationery, kitchen inventory, waste to be sent for recycling, etc. It includes features like re-stocking orders, low stock threshold alerts, and extensive reporting capability making it comprehensive and fully automated.



File/Drawing Management

eFACiLiTY® File & Drawing Management System is an efficient document management software for your facility to manage files, drawings, and related documents, reducing the hassles of storing physical files.

The floor plans, equipment drawings, building plans, technical drawings, wiring diagrams, network diagrams, etc., can be securely stored, maintained and managed via the system. The extensive search feature helps in identifying and retrieving the documents quickly.



BMS/BAS Interface

eFACiLiTY® integrates seamlessly with the most leading Building Management/Automation Systems (BMS/BAS). It can capture alarms triggered by these systems and automatically generate work orders. It can also control HVAC, lighting, and other equipment based on meeting room bookings, etc., aiding in energy conservation and user comfort.

Alarm and Usage-Based Work Order Automation

eFACiLiTY® seamlessly captures alarms from building systems, generating work orders for technicians via email, SMS, or push notifications. This ensures preventive maintenance is done when needed, saving costs and extending equipment lifespan. It also monitors critical equipment usage, triggering work orders if readings exceed thresholds, and alerts technicians accordingly.

Successful Integrations with BMS / BAS systems

Honeywell

Schneider
Electric

TRANE

Carrier
RACE
CARRIER RACE TECHNOLOGIES

TRIDIUM

SIEMENS

azbil

BECKHOFF



Switching HVAC / Lighting

eFACiLiTY® Facility Booking module seamlessly integrates with BAS/BMS systems, allowing automated control of lighting, air conditioning, etc., during scheduled meetings or conferences. After the meeting, the system automatically switches off equipment/devices within a configurable grace period, promoting energy conservation, automation, and enhanced user comfort.

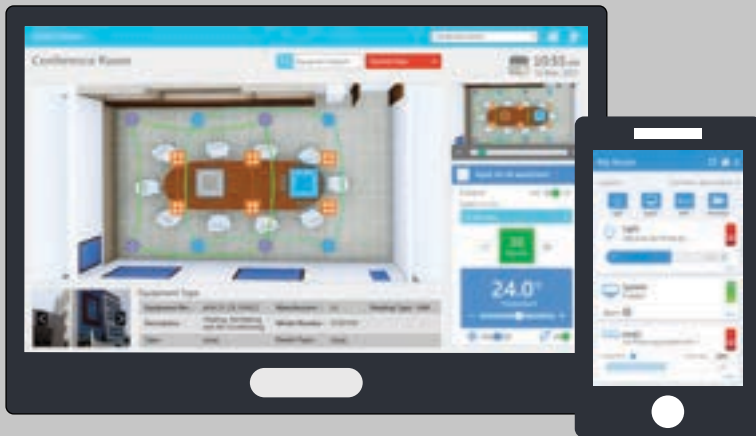
Document Approval System

eFACiLiTY® Document Approval System enables offices to efficiently manage and optimize the document approval process. It allows vendors/contractors to easily submit invoices for verification and get approval from respective teams and multiple executive-level stakeholders promptly. It provides a complete audit trail of the workflow that helps remove unnecessary steps to get documents approved on time, improving efficiency.



Smart Building Controls

Transform your building management experience with eFACiLiTY® Smart Building Controls, that revolutionizes how you control and monitor various building systems. From HVAC and lighting to security and energy management, our state-of-the-art smart controls provide centralized access and real-time insights. Benefit from visual floor plan-based controls, customizable on-arrival/exit settings, geofencing capabilities, and integration with access control and IoT devices. Optimize energy efficiency, improve occupant comfort, and enhance your operational effectiveness with eFACiLiTY® Smart Building Controls.



Visual floor plan-based controls for HVAC, lighting, sensors, PoE phones & devices, window blinds, access controls, etc.

- Customizable on-arrival/exit settings for automatic operation of Entrance Gates, Lighting, Air-Conditioning, PoE Phones & Devices, Window Blinds, etc., with notifications
- Automated hot-desk booking, notifying arrival/exit of managers to secretaries
- Configurable actions for each control such as on/off, increase/decrease, LUX levels, etc.
- Geofencing and integration with access control systems and Bluetooth/beacon for personalized alerts
- Automated alerts for critical equipment, including fire and security systems

Extension Tools

eFACiLiTY® provides 200+ pre-configured reports, graphs, dashboards displaying Key Performance Indicators (KPIs) etc., across multiple sites & organizations. Further, the system is extended by additional tools like the KPI Builder, Custom Report Builder, Pivot Grid Builder for the business users to generate a plethora of custom reports on their own using simple wizards.



Helpdesk and Knowledgebase

eFACiLiTY® Helpdesk and Knowledgebase System automates the helpdesk ticketing process with defined SLAs that ensures world-class service experience to customers/employees/occupants. It helps manage the workflow of registering, assigning, and resolving all service requests and problems reported in a facility/organization. A comprehensive history of actions taken, events, follow-ups, messages exchanged, response times & user feedback can be tracked via the system.

Key Features

- Call booking via emails, self-registration, telecalls, and BMS/BAS Alarms
- Register problems, service requests, etc.
- Fault priority assigned based on nature
- Assign, distribute, and monitor requests
- Escalation based on SLAs defined
- Events & follow-ups
- Exchange of information between job requestor and operator via Message option
- Raise, track, and close Work orders
- Record solutions and post in the knowledgebase
- SLA Analysis and breach notification
- Call response analysis with minimum TAT
- SLA Elapsed and closure time nearing SLA Alerts
- FAQs, Links, Faults, and solution history
- Helpdesk Call Status Dashboard
- Incident/Problem/Change Management
- ITIL compliance for problem, change, and incident management

AI/ML Integration

- **Autobuild Helpdesk Knowledgebase:** Our generative AI-driven self-service helpdesk support offers assistance through curated support documents, FAQs, and a history of problems and resolutions.

Incident Management

eFACiLiTY® Incident Management System enables the admins/managers effectively handle and manage incidents in organizations. Report, track, and resolve incidents across various departments and locations. Streamline incident reporting, assign tasks, track progress, and generate insightful reports for analysis and improvement. Minimize the impact of incidents, enhance response times, and improve operational resilience.

- Configurable incident categories and sub-categories
- Record incidents set priorities, and assign investigation teams
- Enhanced incident tracking with detailed injury information
- Implement Service Level Adherence (SLA) tracking, monitoring, and internal & external escalation notifications
- Comprehensive analytics with compliance with ITIL standards



Printing & Stationery

eFACiLiTY® Printing & Stationery module streamlines employee requests for various materials like business cards, stationery, printer supplies, and more. It adeptly manages approvals and fulfillment with predefined turnaround times and SLAs. With built-in inventory management, mobile app requests, and automated workflows, eFACiLiTY® offers a holistic solution for your needs.



- End-user printing & stationery items request
- Tracking of printing & stationery items issuance
- Store-wise/Common material request approval workflow
- Full-fledged Inventory Management

Instant Feedback

Occupants frequently refrain from reporting issues or sharing feedback in common areas due to uncertainty about the reporting process or a lack of interest. This results in the need for frequent inspections and additional manpower to maintain facilities. eFACiLiTY® Instant Feedback System makes it incredibly user-friendly for occupants to report problems with just a single click. It not only enhances the ease of reporting but also assists facility managers in efficiently maintaining and upholding high standards.

Key Features

- Collect Instant Feedback via Wall-display Panels /Tablets/Kiosks/Smart IoT Buttons/QR Codes, etc.
- Optional Access Card or NFC/Smart Phone authentication for getting user information
- Site/Location specific configuration
- Feedback display types, analytics dashboard for managers and drill-down analysis reports
- SLA Monitoring and corrective action updates
- IoT buttons for instant response
- Users without authentication can use the Kiosk to register details
- User-definable texts and background images to the feedback templates based on location and screen type and preview
- Configurable mail/SMS alert, and app notification contents



Workflow Engine

eFACiLiTY® Workflow Engine is a full-fledged workflow management tool that allows administrators to implement complex workflows involving multi-level approvals, rule based branching to all eFACiLiTY® functions. This extends the customization and expansion capabilities of eFACiLiTY® without disturbing the base software.

Key Features

- Set up workflow rules and logic to manage complex and diverse business processes of every organization
- Routing of workflows based on user actions like approvals, rejections, and updates of key information
- Easily configurable approval/request/email/messages
- Reminders on pending approvals
- Within/outside network approvals enabling remote approvals
- Supports web service calls, WCF calls, stored procedure calls, SQL query builder, etc.
- Detailed tracking of all operations, maintaining audit log/history

Facility Booking

eFACiLiTY® Facility Booking System simplifies the booking and usage of common and individual spaces within a building, improving efficiency for organizations. It offers full control over shared and rentable facilities and enables easy reservation of meeting rooms, conference halls, and more, eliminating the hassles of scheduling, cleaning, refreshments, and parking, all through a single interface.

Key Features

- Facilities directory
- Online/Offline booking requests
- Visual booking using a graphical interface
- Confirmation, suggestion of alternative facilities
- Booking Request Approval, Extend/Cancel Bookings, Block Facility
- Booking via Kiosks/Touch Displays
- Billing with payment gateway integration
- Invite Internal & External Attendees to Meetings
- Scheduling refreshment orders for catering
- Switch On/Off HVAC & lighting automatically with BAS/BMS integration
- Pre-registration of attendees with visitor management
- Car Park Booking, Privilege-based bookings
- Display user calendars from MS Exchange
- Bidirectional MS Exchange/MS Outlook integration
- Privilege based bookings



Space Management

eFACiLiTY® Space Management System, with hot-desking capabilities, helps track available spaces within the facility and efficiently allocates them to departments and employees. Tracks occupancy for utilization analysis and reporting helps in department/project/account-wise chargeback and accounting that leads to an efficiently managed space. The ability to manage the space using floor plans, visually allocating space and the display of utilization analysis dashboard augments the user-friendliness multi-fold.

Key Features

- Create and manage space inventory using actual floor plans
- Hot-desking/on-demand workspace booking using Kiosks, Web & Mobile apps
- Space assignment and allocation based on departments/Cost Centres/Projects
- Cross-utilization billing between Cost Centres/departments/Projects
- Configurable space allocation that is specific to defined time-slots and shifts
- Visual occupancy dashboards for space utilization analysis and optimization
- Instant booking by simply scanning the QR code displayed at any shared workspace
- The system intelligently allocates hot-desking spaces based on duration/timing, optimizing area/floor usage. This capability enables automatic control of lighting, HVAC, etc., leading to significant energy savings and reduced equipment maintenance and replacement costs
- Managing of attached facilities while booking each space
- Extensive reporting capabilities with occupancy charts, dashboards and plethora of reports. Inbuilt KPI and report builder for customized reports

Visitor Management

eFACiLiTY® Visitor Management System streamlines security for large organizations. Simplify visitor registration, including sign-in, badge printing, security alerts, etc., and also customize visitor workflows, approvals, and more. It seamlessly integrates with various tools and systems, making it a versatile and comprehensive solution.

Key Features

- Online Appointments Request
- Pre-registration for Group & Individual Visitors
- Visitor self sign-in & sign-out using kiosks
- Business card scanning, NFC, Smartcards/e-Passport integration for speedy registrations
- Enhanced Visitor History Tracking
- Visitor Photo & Signature Capture
- Items Carried In/Out & Returnable Items Tracking
- Badge/Gate Pass Design with QR Code
- Vehicle Entry Permit
- Customizable badge pass printing with facility visitor regulations/disclaimers
- Overstay Alerts and Emergency SMS Alerts
- Access Control System/Turnstile Gates Integration
- Custom Workflow for Visitor & Gate Pass Requests Approval
- Navigation to Visit Location using Google Maps
- Blacklist Visitors
- Aligns with ISMS, HSE, and GDPR compliance requirements

Patrol Management

eFACiLiTY® Patrol Management System enables security managers to track patrolling operations by creating routes and assigning security guards for patrol duties. Various scanning methods like QR codes, NFC tags, RFID, BLE, and GPS tracking can be used to register the activities of the security guards. ensuring comprehensive monitoring of patrol activities. This system facilitates instant incident reporting for rapid response offers, and security guard performance analytics, and enhances overall security operations.

Key Features

- Attendance tracking with clock-in/out provisions
- Patrol History
- Access Control System Integration
- Dashboard/Reports
- Patrol Score Summary
- Consecutive No show alerts
- Patrol Management – Mobile App
 - Clock-In via Scanning NFC, BLE & RFID, QR Code, Barcode, and GPS
 - Patrol Route and History
 - Scan Checkpoints & Report/View Incidents
 - SOS/Emergency Alert
- Patroller/Guard Shift Assignment
- Patrol Checkpoint
- Patrol Routes & Frequency Definition

Card Management

eFACiLiTY® Card Management System facilitates the HR/facility/security admins to manage the issue of long-term and short-term ID Cards/badges/passess to contractors, employees, regular visitors like drivers of employees, etc.

Key Features

- Registration of employees, contractors, temporary staff, and drivers
- User-defined badge templates for designing and printing
- Email/SMS alerts on badges/passess that are expiring
- Register the issued badges, expired badges, and badges nearing expiry
- Auto-update of employee badges/passess in the user profile



- Disable lost badges
- Integration with Access Control & Time & Attendance devices

Mailroom Management

eFACiLiTY® Mailroom Management System helps the mail room operations of large office complexes to track the outgoing and incoming consignments till they are delivered. Mailroom management is also a function of facility administrators and facility management companies. The delivery status is monitored and recorded, thereby the SLA of the service provider is analysed and SLA violations are reported. The system also provides an invoice generation feature for the consignments handled.

Key Features

- Update all Incoming/Outgoing consignments received for delivery/dispatch
- Generate barcode for all consignments/Batch/Bag/Super Envelope
- Printing consignment number concerning the checklist/sender/consignment no./destination

- Triggering email to the sender and receiver once the consignment is Entered/Picked up for Dispatch/Deliver from the mail room
- Facilitates receipt and signature for individual consignments, and print picking slips for bulk deliveries for group consignments
- View pending consignments and reconcile missed consignments
- SLA based on consignment type
- Audit trail for each consignment within the user's premises

Cafeteria Management

With our eFACiLiTY® Cafeteria Management system enhance the cafeteria experience in various settings like corporate offices, universities, hospitals, and food courts. It automates meal processing, billing, food waste monitoring, and inventory management. Features like digital menu displays, self-service kiosks, and a mobile app reduce queues, ensuring smooth operations. Choose eFACiLiTY® for a better dining experience and improved consumer health.

Key Features

- Setup & display daily menus with nutrient values
- Kitchen Inventory & Procurement Management, Food Waste Monitoring
- Dashboard to track consumption, display committed, consumed & balance list
- Personalized Health Report (nutrient values, time of consumption)
- Flexible Integrations
 - Time & Attendance module to calculate expected meal count
 - Payroll module to deduct employee meal expenses
 - Access Control for consumption counts
 - Visitor Management module to book meals for guests
 - Facility Booking module to order refreshments for meeting rooms

Tenant Billing

eFACiLiTY® Tenant Billing Software streamlines monthly billing for multi-tenant facilities. It automates billing for various charges like rent, electricity, and more. It integrates seamlessly with BAS systems, smart meters, etc., and allows you to implement pre-paid metering and time-based charges (peak/normal/holiday rates) making it a complete solution.

Key Features

- Manage Property, Tenant/Owner, Lease, and Contract Information
- Tenant Move-In/Out & Service Subscriptions
- Setting up rate cards for services with slabs for various conditions
- Automatic Meter Readings Import via BMS/BAS
- Consumption Import for Bill Generation
- Service Consumption Billing along with Custom approval workflow
- Tenant payments/expenses/credit notes tracking
- Bill registers, tenant ledgers, receivables statement
- Occupancy/Vacancy & Payment Status analysis for informed decision-making
- Reminders for lease contracts nearing expiry
- Effortlessly integrate with other financial applications
- Invoice template designer bills with consumption patterns and carbon footprint
- Concessionaire Charges Management
- Custom Workflow for Consumption and Bill Approval

Smart Facility App

eFACiLiTY® Smart Facility App for mobile devices is an essential component of future Smart Buildings providing asset tracking, work order management, end-user request management, etc. Seamlessly integrate with leading Building Automation Systems (BMS/BAS) to enable control and operation of electro-mechanical systems, leading to energy savings and comprehensive automation. Empower service technicians, managers, and users with mobile access to eFACiLiTY®, enhancing efficiency and productivity.

Key Features



- Asset tracking, Inspection, and Audits
- Work order management
- Helpdesk calls recording and processing
- Record meter readings
- Facility reservation & Visitor pre-registration
- Track technician's location via GPS
- Cafeteria Management
- Hot-desking via Form/Visual/QR Scanning based booking
- Appointment Request Approval, Validating Visitor Entry/Exit
- Request/issue/reject/track and monitor work permits

One-Touch Smart FM



goButton



MESH



SmartThings

IOT FM:

One-touch Helpdesk Calls/Requests/Complaints



Needs Cleaning



Leaky Taps



Clogging Problem

One-touch Work Order Generation



Raise WO for Waste Pickup



Urgent Waste Pickup



Cancel Pickup

One-touch Purchase Ordering



Order Groceries



Order Stationery



Cancel Order

Smart Building Controls



Toggle Lights



Open Blinds



Control HVAC

One-touch Facility Booking Operations



Quick Booking



Extend Meeting



Book Next Session



Occupant Health & Well-being App

Healthy Workplace

Healthier Employees

Increased Productivity 

Adopt a proactive approach to your employee's health and well-being with eFACiLiTY®



The eFACiLiTY® Occupant Health & Well-being App module helps monitor human health and wellness standards for buildings specified in the WELL Building Standard™, the leading global rating system constituted by The International WELL Building Institute™ (IWBI™) and also the Fitwel standard created by The Center for Active Design (CfAD) in partnership with the U.S. Center for Disease Control and Prevention (CDC) and the General Services Administration (GSA).

This app equips your employees with a handy health and wellness system to monitor activity, nutrition, and environmental parameters, and allows them to benchmark their physical activity amongst their peers at work. It acts as a personal health journal, tracking progress toward a better lifestyle.

- Monitors indoor and outdoor air quality, issuing alerts for unfavorable conditions
- Integrates seamlessly with leading BAS/BMS systems and various IoT sensors, tracking parameters such as PM2.5, PM10, CO2, CO, TVOC, humidity, and temperature. It also interfaces with wearable devices like Fitbit, Google Fit, Samsung Health, and Apple Health Kit for activity tracking

- Provides real-time indoor and outdoor environmental data and offers alerts for window management based on outdoor conditions
- Pest control calendar display, information on the kind of pesticides that will be used for the activity, and alerts before and after the activity for the benefit of people sensitive to certain chemicals
- Encourages healthy eating habits during meal booking/ordering by providing information on allergens, preservatives, calorific and nutritional values, and fat content of food items
- Offers BMI/BMR calculations and tracks calorie consumption versus intake trends for improved diet monitoring
- Facilitates organization-wide physical activity comparisons through a leaderboard
- HR teams can utilize this data for organization-wide health initiatives, setting monthly goals and rewarding achievers for a healthier workplace.



Occupant Health & Well-being App

Air Quality Monitoring

Indoor conditions greatly affect employees who spend 90% of their time indoors. Poor air quality impairs cognitive abilities, leading to discomfort, absenteeism, altered mood, dissatisfaction, and low productivity. Even invisible pollutants like volatile organic compounds harm health and productivity. That's precisely why it is crucial to know the indoor environmental quality, and eFACiLiTY® helps you keep track of such vital parameters.



Physical Activity Tracker

For employees aiming to improve their health, the app is a great tool that helps them achieve their fitness goals. Through integration with their activity tracking devices/apps, eFACiLiTY® keeps track of their physical activity including distance walking/jogging, step counts, calories burned, etc. Goals are set, and burned calories are compared with intake, offering health insights. The physical activity leaderboard fosters friendly competition for a healthier lifestyle.

Diet Tracker

We are in a health-conscious generation of millennials who are more concerned about how many calories one is taking in each day. But tracking them is tough. The eFACiLiTY® Cafeteria Management module provides this data reducing the need for manual diet tracking. An intuitive diet tracking dashboard with daily/weekly/monthly trends will put things in perspective. The diet leaderboard encourages employees to benchmark or compete with their peers toward a healthier lifestyle.

Knowledge Café

- Create your organization's health content library for employees to read at set intervals
- Share articles, blogs, and news with employees on the importance of hydration, nutrition, sleep, wellness, and more.
- Provide daily guidance, inspiration, and support, for healthy lifestyle changes
- Display regular reports on facility water quality
- Publish training sessions and health & wellness webinars



Administration Functions

At the forefront, eFACiLiTY® offers extensive administrative functionalities for effectively managing configuration parameters, system integration settings, lookup lists, and more.

Key Features

- The powerful audit trail configurator allows administrators to enable/disable audit trails at each table level and column level providing complete tracking ability
- As a comprehensive application, eFACiLiTY® centrally controls shared information among its various modules to prevent duplication
- The security policy management feature ensures the highest levels of security for the data
- The application is globalized and is available and localized in several languages
- The system is tightly integrated with Microsoft Active Directory, Oracle Single-Sign-on, LDAP, etc., to provide integrated security and controls
- Application access log to monitor user logins
- The site-wise concept for multiple sites implementation using a central server
- Facility managers can view any location data quickly by selecting the location/site at the top
- eFACiLiTY® encrypts the application URL parameters to ensure data security during data transmission through the network

eFACiLiTY® AI/ML Virtual Assistant

Experience the future of workplace management with our innovative eFACiLiTY® Virtual Assistant. Say goodbye to the inefficiencies of cumbersome facility administration and embrace seamless operations. Streamline your tasks effortlessly and address workplace needs with our AI assistant, revolutionizing your work life. Bid farewell to drowning in emails and calls—welcome to a new era of productivity in facility management!

Maintenance Guru: Struggling to provide quick & precise support to maintenance issues? Address maintenance issues, using Maintenance Guru, it navigates our knowledge base to diagnose and suggest solutions and effortlessly facilitates the creation of precise work orders with just one click. Simplify and transition to efficient maintenance management

Support AI: Stuck on something? Our Support AI is here to rescue you with expert advice sourced from your internal knowledge base, problem resolution history, and documentation. From creating tailored solutions to accessing FAQs, our Support AI is your go-to guide for seamless support, serving both end-users and helpdesk teams.

Effortless Facility Management: Need to book a room or raise a ticket? The Virtual Assistant makes it a breeze. Even admin tasks become effortless – approve requests, schedule reports, you name it. It allows end-users to effortlessly manage their regular facility and workplace-related needs simply by chatting with the Virtual Assistant. Whether it's raising a request, reporting a problem, booking a hotdesk, or pre-registering a visitor – everything can be accomplished easily without the need to know how to use any software.

24/7 Support: Need assistance anytime, anywhere? Our eFACiLiTY® Virtual Assistant Support has your back – 24/7, 365 days a year.

Our Clients & End Users

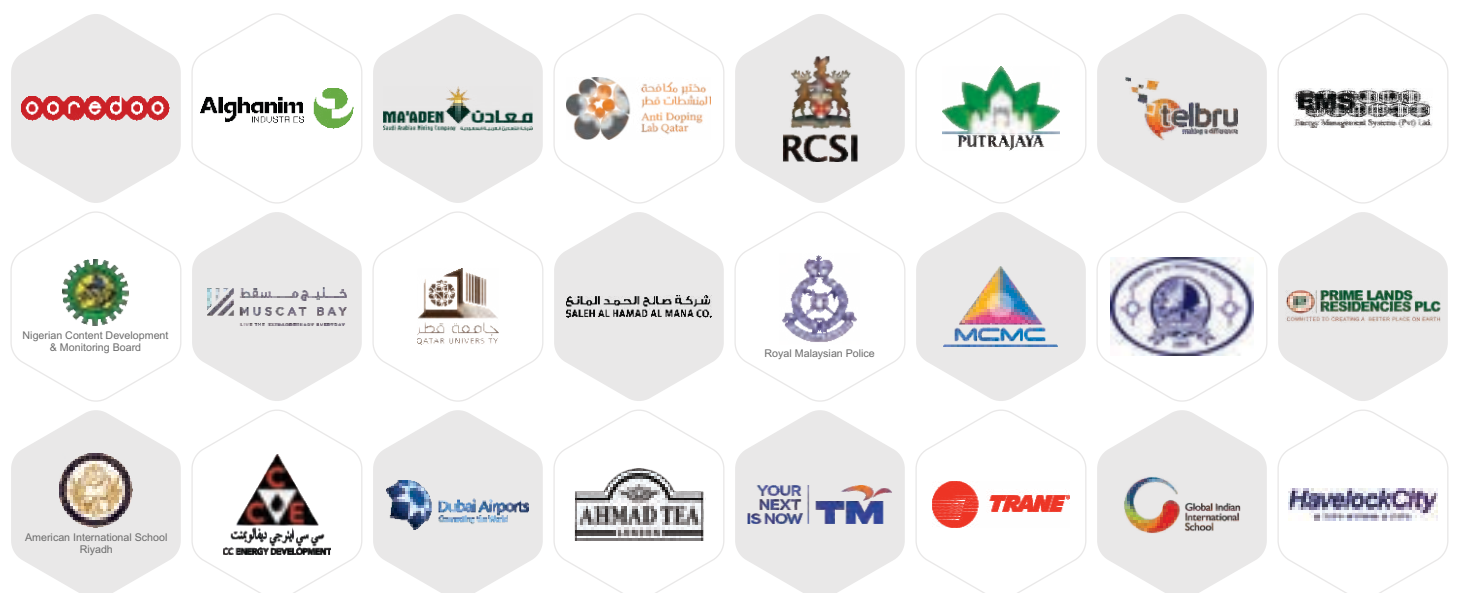
Fortune 500 / MNC



India



Middle East & Africa



Europe & Asia Pacific

eFACiLiTY[®] Clients across the globe



With over **1 million+** satisfied users globally,
eFACiLiTY[®] has garnered trust across **30+ countries**



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